

INTRODUCTION

To comply with State regulations, the Village of Orchard Park, will be annually issuing a report describing the quality of your drinking water. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. Last year, your tap water met all State drinking water health standards. We are proud to report that our system did not violate a maximum contaminant level or any other water quality standard. This report provides an overview of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards.

If you have any questions about this report or concerning your drinking water, please contact Emery Wittmeyer, Department of Public Works, at 716-662-3866. We want you to be informed about your drinking water. If you want to learn more, please attend any of our regularly scheduled village board meetings. The meetings are held the 2nd and 4th Monday of each month at 7pm at 4295 S. Buffalo Street, Orchard Park, NY.

WHERE DOES OUR WATER COME FROM?

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants; inorganic contaminants; pesticides and herbicides; organic chemical contaminants; and radioactive contaminants. In order to ensure that tap water is safe to drink, the State and the EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. The State Health Department and the FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Erie County Water Authority supplies water to the Village of Orchard Park. Our water system serves approximately 3,246 people through 1,049 accounts. The Village of Orchard Park purchased 132 million gallons of treated water during 2024. Of the 132 million gallons purchased, the Village sold 75 million gallons at a rate of \$9.37 per 1,000 gallons. The remaining unaccounted for, was water used during firefighting, flushing or lost through water main breaks or leaks. The amount of water lost as a percentage for 2024 was 42.7%. The daily average of water treated and pumped into the distribution system was 352,002 gallons per day. Our highest single day was 624,000 gallons.

The Erie County Water Authority obtains its water from two sources. The Authority's Sturgeon Point Treatment Plant in the Town of Evans draws water from Lake Erie to supply the southern part of Erie County and some communities in Chautauqua and Cattaraugus Counties. The Van De Water Treatment Plant in Tonawanda draws water from the Niagara River and services municipalities in northern Erie County. These two plants serve more than 500,000 consumers in Western New York. Water is treated by a polyaluminum chloride, which causes suspended particles in the water to clump together forming floc. Floc particles then settle to the bottom of large sedimentation basins. The water is then filtered through layers of anthracite, sand and gravel to remove any remaining particles. Chlorine is added for disinfection to kill bacteria. Small amounts of fluoride are added to help prevent tooth decay. Caustic soda is added to stabilize alkalinity of the water and prevent corrosion in home plumbing. Powdered activated carbon is added in the summer months to help remove unpleasant tastes and odors.

The Erie County Water Authority does issue an Annual Water Quality Report each year. Their 2024 AWQR is now available for review and is available in electronic form. If you have any questions regarding this report, please submit your requests to questionscomments@ecwa.org.

ARE THERE CONTAMINANTS IN OUR DRINKING WATER?

As the State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants may include: microbial contaminants, inorganic contaminants, organic chemical contaminants, pesticides and herbicides, and radioactive contaminants. To view the "2024 Annual Water Quality Report" prepared by the Erie County Water Authority, please visit ecwa.org. The tables presented in the Supplement depict which compounds were tested for and which compounds were detected or not detected in your drinking water. The State allows us to test for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791) or the Erie County Health Department at (716-961-6800).

Chlorine Residuals

In addition to contaminant testing, the Village of Orchard Park also performs daily chlorine residual sampling to provide an indication of the proper amount of chlorination present within the water system. The presence of chlorine residual in drinking water indicates that a sufficient amount of chlorine was added initially to the water to inactivate the bacteria and some viruses that cause diarrheal disease.

As the State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants include: total coliform, copper and lead. There were no detections of Coliform in any of the monthly samples we collected. Additionally, there were no exceedances for copper or for lead in the last residential sampling round in 2024. All of the copper and lead samples tested fell under the respective action levels for copper and lead.

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Table of Detected Contaminants

Contaminant	Violation Yes / No	Sample Date(s)	Detected (Avg) (Range)	Unit of Measure	MCLG	Regulatory Limit (MCL, TT, or AL)	Likely Source of Contamination
Copper	No	9/21/23	0.0 ug/l*2 ND - 20.4	ug/l	0	AL = 1300	Corrosion of household plumbing systems; Erosion of natural deposits; leaching from wood preservatives
Lead	No	9/21/23	0.0 ug/l*1 ND - 1.7	ug/l	0	AL = 15	Corrosion of household plumbing systems; Erosion of natural deposits
Total Trihalomethanes	No	Quarterly	45.75 38.9-54.1	ug/l	NA	80 ug/l	By-product of drinking water chlorination needed to kill harmful organisms
Total Haloacetic Acids	No	Quarterly	18.38 17.0-20.0	ug/l	NA	60 ug/l	By-product of drinking water disinfection needed to kill harmful organisms

DISINFECTANT

Contaminant	Violation (Yes/No)	Sample Date(s)	Detected (Avg)	Unit of Measure	MCLG	Regulatory Limit (MCL, TT, or AL)	Likely Source of Contamination
Chlorine Residual	No	Daily	1.0	mg/l	MRDLG = N/A	MRDL = 4	Water additive to control microbes

*1 – The level presented is the 90th percentile of the 10 sites tested. A percentile is a value on a scale of 100 that indicates the percent measurements that is equal to or below it. This means in our system lead levels in 8 sites are below the 90th percentile value and 2 sites are at or above the 90th percentile. The action level for lead was not exceeded at any of the sites tested.

*2 – The level presented is the 90th percentile of the 10 sites tested. The action level for copper was not exceeded at any of the sites tested.

Definitions:

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible. **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Non-Detects (ND): Laboratory analysis indicates that the constituent is not present.

Milligrams per liter (mg/l): Corresponds to one part of liquid in one million parts of liquid (parts per million - ppm).

Micrograms per liter (ug/l): Corresponds to one part of liquid in one billion parts of liquid (parts per billion - ppb).

WHAT DOES THIS INFORMATION MEAN?

As you can see by the table, our system had no violations. We have learned through our testing that some contaminants have been detected; however, these contaminants were detected below the level allowed by the State. We are required to present the following information on lead in drinking water:

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. The Village of Orchard Park is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact the Village of Orchard Park at 716-662-3866. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

IS OUR WATER SYSTEM MEETING OTHER RULES THAT GOVERN OPERATIONS?

During 2024, our system was in compliance with applicable State drinking water operating, monitoring and reporting requirements.

DO I NEED TO TAKE SPECIAL PRECAUTIONS?

Although our drinking water met or exceeded state and federal regulations, some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline (800-426-4791).

INFORMATION ON FLUORIDE ADDITION

Our system is one of the many drinking water systems in New York State that provides drinking water with a controlled, low level of fluoride for consumer dental health protection. Fluoride is added to your water by the Erie County Water Authority before it is delivered to us. According to the United States Centers for Disease Control, fluoride is very effective in preventing cavities when present in drinking water at a properly controlled level. To ensure that the fluoride supplement in your water provides optimal dental protection, ECWA monitor fluoride levels on a daily basis to make sure fluoride is maintained at a target level of 0.7 mg/l. During 2024, none of the monitoring results showed fluoride at levels that approach the 2.2 mg/l MCL for fluoride.

WHY SAVE WATER AND HOW TO AVOID WASTING IT?

Although our system has an adequate amount of water to meet present and future demands, there are a number of reasons why it is important to conserve water:

- ◆ Saving water saves energy and some of the costs associated with both of these necessities of life;
- ◆ Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems and water towers; and
- ◆ Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential firefighting needs are met.

You can play a role in conserving water by becoming conscious of the amount of water your household is using, and by looking for ways to use less whenever you can. It is not hard to conserve water. Conservation tips include:

- ◆ Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So, get a run for your money and load it to capacity.
- ◆ Turn off the tap when brushing your teeth.
- ◆ Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- ◆ Check your toilets for leaks by putting a dye strip in the tank (available in the Village office), watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you save more than 30,000 gallons a year.

System Improvements

In 2024, three hydrants and two water system control valves were replaced.

Closing

Thank you for allowing us to continue to provide your family with quality drinking water this year. In order to maintain a safe and dependable water supply we sometimes need to make improvements that will benefit all of our customers. The costs of these improvements may be reflected in the rate structure. Rate adjustments may be necessary in order to address these improvements. We ask that all our customers help us protect our water sources, which are the heart of our community. If you have any questions about this report or concerning your drinking water, please contact Emery Wittmeyer, Village Department of Public Works at 716-662-3866. The Village of Orchard Park remains dedicated to the goal of providing a high-quality product and reliable cost-effective service to its customers at a reasonable rate.